

# Medicare Beneficiary Alert: Protect Your Information!

**FRAUD  
ALERT**

Starting April 2018, Centers for Medicare & Medicaid Services (CMS) will begin issuing and mailing new Medicare cards, that will replace your old cards with social security numbers. This is called the **Social Security Number Removal Initiative (SSNRI)**.

This is to protect **YOU** from Identity Theft and Fraud.

**Here is what you need to know:** Fraudsters are targeting you with phone calls pretending to be from Medicare/the Federal Government claiming they need to verify your personal information before they can issue you a new card.

**Do NOT** provide this Information.

This is a form of **IDENTITY THEFT.**

**Medicare will never call you.  
Medicare cards will be mailed out  
to you automatically for free.**

**What do I do if I receive a suspicious call or email?**

1. Let them leave a message - **DO NOT ANSWER!**
2. If you take a call **DO NOT** give any personal information, call Medicare immediately at **1-800-633-4227**
3. Rest assured that CMS will be working through a lengthy transition period from April 1, 2018 - December 31, 2019 to sort through problems with this initiative.
4. Report any suspicions of fraud to:
  - Medicare: **1-800-633-4227** or **www.mymedicare.gov**
  - Office of the Inspector General: **1-800-447-8477** or **spoof@oig.hhs.gov** (**<https://oig.hhs.gov/fraud/consumer-alerts/alerts/phone-scam.asp>**)
  - Senior Medicare Patrol: **www.smpresource.org**
  - Federal Trade Commission: **1-877-382-4357**

