Medicare Beneficiary Alert: Protect Your Information!

Starting April 2018, Centers for Medicare & Medicaid Services (CMS) will begin issuing and mailing new Medicare cards, that will replace your old cards with social security numbers. This is called the Social Security Number Removal Initiative (SSNRI).

This is to protect YOU from Identity Theft and Fraud.

Here is what you need to know: Fraudsters are targeting you with phone calls pretending to be from Medicare/the Federal Government claiming they need to verify your personal information before they can issue you a new card.

Do NOT provide this Information.

This is a form of IDENTITY THEFT.

Medicare will never call you. Medicare cards will be mailed out to you automatically for free.

What do I do if I receive a suspicious call or email?

1. Let them leave a message – DO NOT ANSWER!
2. If you take a call DO NOT give any personal information, call Medicare immediately at 1-800-633-4227
3. Rest assured that CMS will be working through a lengthy transition period from April 1, 2018 - December 31, 2019 to sort through problems with this initiative.
4. Report any suspicions of fraud to:
   - Medicare: 1-800-633-4227 or www.mymedicare.gov
   - Senior Medicare Patrol: www.smpresource.org
   - Federal Trade Commission: 1-877-382-4357

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